

2955 West 30th Ave
Vancouver, BC
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April 20, 2007

To Whom It May Concern,

It is with great ease and confidence that I write this letter of recommendation for Jamie Bennett. Between the years 1999-2001 I had the pleasure of both managing and working with Jamie at Crystal Decisions (now Business Objects).

Jamie stepped into a new role that reported to both Human Resources and Technical Support. Jamie's natural leadership skills and his innate interpersonal skills combined with his unstoppable initiative and determination allowed him to have an immediate impact and a lasting effect on the organization.

Jamie was responsible for the development of the members of the Technical Support department across our international offices located in Vancouver, California, Florida and England. He performed needs assessments, worked closely with the senior management team, developed and delivered a variety of programs to meet the needs of the business. Two of the programs that he created and delivered were Customer Care and Creative Problem Solving. Six years after his departure versions of these programs are still in use today at Business Objects. They have had a lasting effect on our organization.

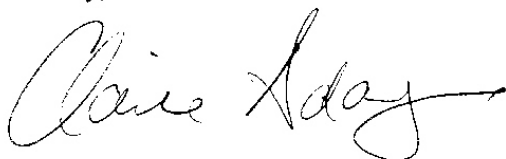
As a member of the management team he attended all management meetings, facilitated departmental meetings, and organized specialized professional development programs. His facilitation skills are exemplary. It was a pleasure to attend meetings that Jamie facilitated. His coaching and consulting skills allowed him to work with the business leaders and move the department forward.

Reporting to the Director of Technical Support while being a member of the Human Resources Department resulted in unique demands. Jamie helped to bring not only these two departments together but all departments across the organization. Jamie was an initiator and key member of a cross-organizational team that brought all educators across the company together. This allowed us to leverage strengths and eliminate redundancies.

Jamie contributed to the development and leadership skills of all employees across the company. He was a key member of our cross-functional leadership development team and he co-facilitated the 4-day sessions regularly. In addition he consistently facilitated sessions on both SMART Goals and Presentation Skills in our Orientation Program. Jamie was incredibly reliable and adaptable and often facilitated numerous other company-wide programs as required.

Jamie is a natural educator who thrives on the synergy created by teamwork. He balances the importance of achieving target goals while ensuring personal needs are met. Having experienced Jamie's dedication, enthusiasm, quick study, and ability to juggle multiple priorities I strongly endorse his application. He is an ideal candidate for the Rotman School of Business.

Sincerely,

A handwritten signature in black ink that reads "Claire Adams". The signature is written in a cursive, flowing style.

Claire Adams
Snr Manger, Talent Branding
Business Objects